



C A No. Applied for
Complaint No. 454/2025

In the matter of:

RekhaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Neeraj Sharma, A.R for the complainant
2. Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Sudan Singh, On behalf of BYPL

ORDER

Date of Hearing: 10th February, 2026

Date of Order: 11th February, 2026

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007770148 at premises no. Kh. No.40, First Floor, G-1/124, Sonia Vihar, Delhi-110094. It is also his case that OP rejected his application for new connection on the grounds of "Premises with inadequate/ unsafe Clearance from HT Lines".

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The complainant also stated that there was already a new connection on the same property which is removed by MRO on dated 01.04.2024 (CA No. 150284448).

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new DX electricity connection at premises no. Kh. No.40, First Floor, G-1/124, Sonia Vihar, Delhi-110094 vide request no. 8007770148.

Reply further submitted that the said request was rejected on the ground that the applied premises have inadequate/unsafe clearance from HT/LT lines due to which connection cannot be released. It is also said that the structure of the building is New and HT line of 220 KV is passing over the premises having Horizontal distance 3.30 meters (Approx.). That in this case DLT (Delhi Transco Limited) is necessary and proper party because DLT maintains HT line.


3. The complainant in its rejoinder stated that there was already a meter installed on the premises bearing CA No. 150284448, but because the house was in poor condition the meter was removed and they rebuild the property. Now the premise structure is G+1. It is said that either OP install their old meter or provide a new connection.

4. During the hearing, OP was directed to conduct joint site visit.

5. Based upon the joint site visit, the structure of the Building is G+1. Horizontal distance of property from HT line is approx. 3.30 meter.

6. Arguments of both the parties were heard.

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7. Before disposal of the complaint, the relevant regulation be reviewed:-

63. Clearance from buildings of lines of voltage and service lines not exceeding 650 Volts.-

(1) An overhead line shall not cross over an existing building as far as possible and no building shall be constructed under an existing overhead line.

(2) Where an overhead line of voltage not exceeding 650 V passes above or adjacent to any building or part of a building it shall have on the basis of maximum sag a vertical clearance above the highest part of the building immediately under such line, of not less than:-

(i) For lines of voltages exceeding 650 V and upto and including 33 KV- 3.7 metre;

(ii) for lines of voltages exceeding 33 Kv - 3.7 metre plus 0.30 metre for every additional 33 KV or part thereof.

(3) The horizontal clearance between the nearest conductor and any part of such building shall, on the basis of maximum deflection due to wind pressure, be not less than -

(i) for lines of voltages exceeding 650 V and upto and including 11 KV- 1.2 meter;

(ii) for lines of voltages exceeding 11 KV And upto and including 33 KV- 2.0 meter;

(iii) for lines of voltages exceeding 33 KV- 2.0 metre plus 0.3 metre for every additional 33 KV or part thereof.

(4) For high voltage direct current systems, the vertical and horizontal clearances, on the basis of maximum deflection due to wind pressure, from buildings shall be maintained as below;

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Sl. No.	High Voltage direct current	Vertical Clearance (metre)	Horizontal Clearance (metre)
1	100KV	4.6	2.9
2	200 KV	5.8	4.1
3	300 KV	7.0	5.3
4	400 KV	7.9	6.2
5	500 KV	9.1	7.4
6	600 KV	10.3	8.6
7	800 KV	12.4	10.7

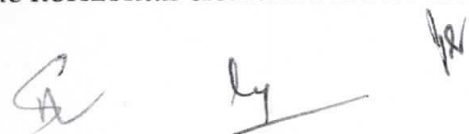
5) The vertical and horizontal clearances shall be as measured as illustrated in Schedule VIII C

Explanation: - For the purposes of this regulation, the expression "building" shall be deemed to include any structure, whether permanent or temporary.

Safety of electrical installations:- (1) The Licensee and the consumer shall, in every respect, comply with the provisions of the Central Electricity Authority (Measures Relating to Safety and Electric Supply) Regulations, 2023, as amended from time to time.

8. Thus, it is clear from the above that the premises of the complainant falls under the HT line and electricity connection cannot be given there. The joint Site visit report also clearly states that the distance between the complainant's premises and HT is 3.30 meters which is very much less than the prescribed limit.

From technical report placed on record, it stands established that a 220 KV HT transmission line is passing directly over the complainant's premises. The respondent's report records that the horizontal clearance is 3.30 meter.



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As per Regulation 63 of the Central Electricity Authority (Measures Relating to Safety and Electric Supply) Regulations, 2023, for overhead lines exceeding 33 KV, the minimum required vertical and horizontal clearances are substantially higher than what exists at the complainant's premises. The said clearances are mandatory and are required to be maintained on the basis of maximum sag and wind deflection, keeping in view public safety.

The complainant's contention that an electricity connection earlier existed at the premises does not improve his case, as after the earlier connection got disconnected, the structure of the building is changed and it cannot legalize or validate a present-day violation of statutory safety norms. Safety regulations operate **prospectively and continuously**, and no vested right can be claimed against them.

ORDER

Complaint is rejected. Respondent has rightly rejected the complainant's request for a new electricity connection, as release of supply at the applied premises would be in clear violation of the Central Electricity Authority (Measures Relating to Safety and Electric Supply) Regulations, 2023 and would pose a serious safety hazard.

Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

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Secretary
CGRF (BYPL)

(P.K. AGRAWAL)
MEMBER (LEGAL)

(S.R. KHAN)
MEMBER (TECH.)

(P.K. SINGH)
CHAIRMAN